

TERMS & CONDITIONS AMENDED FOR WILDLIFE SAFARIS (PTY) LTD

About us

Wildlife Safaris (Pty) Ltd is an independent Tour Operator specializing in small group tours from Gauteng to Kruger National Park. The majority of our clients are from overseas & these safari tours are sold via our website. We arrange overland transfers to the game reserve by microbus, game drives with experienced guides, accommodation & meals. Sales consultants in our Johannesburg office assist clients to choose the most suitable tours & discuss prices.

These days' overseas visitors expect a secure Method of Payment & we believe an online credit card facility will be acceptable to many of our clients. We hope it will give further credibility to our Company.

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TERMS and CONDITIONS - continue

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Safari availability and reservation

Reservations for our safari tours are subject to availability of services including transport, qualified guides, game drives and accommodation. A Provisional Reservation and other relevant documents will be emailed to you prior to payment. On receipt of your deposit or full payment, we will proceed with the booking arrangements and Confirmation will be emailed to you.

Cancellations

Within 56 days prior to departure will incur a cancellation fee of 100 % of the tour price paid. Cancellation for safaris received more than of 56 days prior to departure, will incur a 50% cancellation fee of the deposit paid. We are bound by the Cancellation Policy of our suppliers such as S A National Parks. There will be no refund on unused services or meals on tour if a passenger is unwell.

When you click to make a purchase with us, legal obligations arise and your right to refund of monies charged to your credit card or paid in any other way agreed by us, are limited by our terms & conditions. You must not make any purchase through this site unless you understand and agree all our terms and conditions. Once payment is made for the purchase, it is deemed that you have read and understood the terms and conditions for such purchase. If you have any queries please contact us before making any purchase for any service through this website.

Refunds/returns Policy

Should you for any reason wish to cancel your purchase you must advise us in writing of your cancellation. Details will then be sent to our Accounts Department for assessment and arrangement for any refund due to you, the client.

Wildlife Safaris (Pty) Ltd Bank



Payment Options and Pricing

All transactions will be processed in South African Rands (ZAR).
The cost of the safari tour will include a basic tour price plus conservation fees, levies & VAT. No further taxes are due by the client.
VAT cannot be claimed back on departure from South Africa.
Wildlife Safaris (Pty) Ltd reserves the right to change pricing at any time without prior notice.

Credit Card



We accept **Visa**, MasterCard and American Express credit cards.

Security Policy

DPO PayGate will maintain Payment Card Industry (PCI) compliance and as such DPO PayGate is responsible for securely storing, processing and transmitting card data to the PCI compliance standard. If/when the Merchant makes use of any DPO PayGate product which results in the merchant storing, processing or transmitting card data, then the Merchant shall be responsible for securing this data in accordance with the PCI compliance standard.

The DPO Group is determined to keep up with the highest level of security and standards to protect our Merchants and their Customers. DPO processes payments from Customers across the globe and adheres to GDPR compliancy requirements.

Monitoring

We have the right, but not the obligation, to monitor any activity and content associated with the Website. We may investigate any reported violation of these Conditions or complaints and take any action that we deem appropriate (which may include, but is not limited to, issuing warnings, suspending, terminating or attaching conditions to your access and/or removing any materials from the Website).

Law

The Conditions will be exclusively governed by and construed in accordance with the laws of South Africa whose Courts will have exclusive jurisdiction in any dispute, save that we have the right, at our sole discretion, to commence and pursue proceedings in alternative jurisdictions.

Updating of these Terms and Conditions

We reserve the right to change, modify, add to or remove from portions or the whole of these Terms and Conditions from time to time. Changes to these Terms and Conditions will become effective upon such changes being posted to this Website. It is the User's obligation to periodically check these Terms and Conditions at the Website for changes or updates. The User's continued use of this Website following the posting of changes or updates will be considered notice of the User's acceptance to abide by and be bound by these Terms and Conditions, including such changes or updates.

Contact Details

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